## **DOCUMENT CHECKLIST**



#### PLEASE COMPLETE THE FOLLOWING AND SEND COPIES TO OUR OFFICE

#### FORMS CHECKLIST:

- \_\_\_\_\_ COMPLETE THE ENCLOSED INTAKE FORM AS THOROUGHLY AS POSSIBLE (3 PAGES)
- \_\_\_\_\_ READ AND SIGN THE PROGRAM DISCLOSURE FORM (2PAGES)
- \_\_\_\_\_ READ AND SIGN THE ENCLOSED FY 2017 HUD INCOME LIMITS
- \_\_\_\_\_ COMPLETE THE ENCLOSED QUESTIONNAIRE
- \_\_\_\_\_ READ AND SIGN THE ENCLOSED CREDIT REPORT AUTHORIZATION
- \_\_\_\_\_ READ AND SIGN THE CONTRACT
- \_\_\_\_\_ COMPLETE THE **BUDGET FORM** (ESTIMATES ARE ACCEPTABLE)

#### **DOCUMENT CHECKLIST:**

PROOF OF INCOME (ONE MONTH'S WORTH OF PAYSTUBS -2 if paid twice a month and 4 if paid weekly, must be consecutive)

- \_\_\_\_\_ DOCUMENTATION OF OTHER INCOME (CHILD SUPPORT, DISABILITY, RETIREMENT, RENTAL)
- \_\_\_\_ Most recent utility bill
- \_\_\_\_\_ TWO MONTHS OF BANK STATEMENTS (MOST RECENT)
- \_\_\_\_ CREDIT REPORT
- \_\_\_\_\_ LAST YEAR'S TAX RETURNS (ALL PAGES)

PLEASE FILL OUT THE INTAKE PACKET USING ADOBE READER OR BY HAND. DO NOT USE APPLE PREVIEW FOR MAC. IF YOU HAVE ANY QUESTIONS REGARDING THE INTAKE PACKET OR REQUIRED DOCUMENTATION, PLEASE CONTACT OUR INTAKE COORDINATOR AT 410-366-8550 EXT. 249.

#### PLEASE SEND THE PACKAGE TO ST. AMBROSE:

Attention: Housing Counseling Intake Fax: (410)366-8795 Email: <u>Intake@stambros.org</u> Or DROP YOUR DOCUMENTS OFF AT 321 E. 25<sup>th</sup> Street Baltimore, MD 21218

If you have been contacted by someone promising to help you with your mortgage for a fee or you feel that you may have been a victim of a scam please contact Maryland's Office of the Commissioner of Financial Regulation to file a complaint. It is illegal to collect upfront fees for foreclosure prevention in the State of Maryland. You can reach The Office of the Commissioner of Financial Regulation at: 410-230-6077.

FINANCIAL COACHING	ST AMBRO
INTAKE FORM	
PLEASE COMPLETE AND RETURN	
Date	AID CENTER
APPLICANT	
Name (first, middle initial and last name): _	
Address (number and street address):	
City: State:	Zip code: County of Residence:
Home phone number:	Cell phone number:
Work phone number:	Email:
Preferred Method to Communicate:	
	Age: Gender:MaleFemale
If no, what language do you speak? Ethnicity (check one):HispanicN Race (check all that apply):	
Black or African American     White     Black/African American & White     Asian     Asian & White     American Indian/Alaskan Native	<ul> <li>Native Hawaiian/Other Pacific Islander</li> <li>American Indian/Alaskan Native &amp; White</li> <li>American Indian/Alaskan Native &amp; Black/African</li> <li>American</li> <li>Other Multi-Racial</li> </ul>
Are you foreign born?YesNo Are you a veteran?YesNo Are you Disabled?YesNo	<ul> <li>Are you Active Military?YesNo</li> <li>Do you have a Disabled Dependent?YesNo</li> </ul>
What is the highest level of education you        College      N        High School/GED      O        Junior College      Pr	

18-0716

#### **CO-APPLICANT**

Name (first, middle initial an	d last name):			
Address (if different from ab	ove):			
City:	State:	Zip Code:		
Home phone number:		Cell phone num	ber:	
Work phone number:		Email:		
Preferred Method to Comm	unicate:			
Date of birth (MM/DD/YY)	: Age:	Gender:	Male	Female
Are you English Proficient? If no, what language do you Ethnicity (check one):]	speak? HispanicNon-			
HOUSEHOLD INFORMA	<u>FION</u>			
Number of people in your h Ages of Dependents:,				he age of 18):
Gross Annual Household In	come:	Are you the hea	ad of your h	nousehold? YesNo
Please (check one):Ma	urriedSepara	atedUnmarried (	single, divo	rced or widowed)
Household Type (please circ	le the most accura	te):		
<ol> <li>Female headed single parent</li> <li>Two or more unrelated adu</li> </ol>		0 1		6
Are there non-dependents w If yes, please list below:	vho will be living i	n the home? Yes	No	
Relationship	Age			
Relationship	Age	2		
Referred to by (please circle	all that apply):			
Print Advertisement	Bank	Government	TV	Realtor
Staff/Board member	Walk-In	Friend	Radio	Newspaper Article

#### PLEASE READ, SIGN AND RETURN



NOTE: If you have an impairment, disability, language barrier, or otherwise require an alternative means of completing this form or accessing information about housing counseling, please talk to your housing counselor about arranging alternative accommodations.

<u>About Us and Program Purpose</u>: St. Ambrose Housing Aid Center, Inc. (St. Ambrose) is a nonprofit, an affordable housing developer, and HUD-certified comprehensive housing counseling agency. Our housing counseling program provides education workshops and a full spectrum of housing counseling including:

- Pre-purchase counseling
- Pre-purchase homebuyer education workshops
- Financial, budgeting and credit workshops
- Mortgage delinquency and default resolution counseling
- Resolving and preventing mortgage delinquency workshops
- Rental Housing Counseling

We serve all clients regardless of income, race, color, religion/creed, sex, national origin, age, family status, disability, or sexual orientation/gender identity. We administer our programs in conformity with local, state, and federal anti-discrimination laws, including the federal Fair Housing Act (42 USC 3600, et seq.).

**Privacy Policy**: St. Ambrose Housing Aid Center, Inc. respects the privacy of its clients and seeks to maintain their personal and financial information as confidential. All records dealing with specific client information is treated as confidential. Confidential information includes client's name, address, phone number, and email address. However, statistical material that does not identify with any individual or family is not classified as confidential. Statistical information includes service provided by the agency, race, gender, income, education, household size, age, and military status. This statistical data is compiled without the use of confidential information and shared with funders, board members, and government agencies to help improve program performance.



#### Privacy Policy: I/we acknowledge that I/we received a copy of St. Ambrose's Privacy Policy.

<u>Agency Relationships</u>: St. Ambrose has financial affiliations with HUD, NeighborWorks® America, Housing Partnership Network, City of Baltimore, Baltimore County, State of Maryland, Maryland Legal Services Corporation, Abell Foundation, O'Neill Foundation, and banks including Bank of America, TD Bank, Ocwen, Wells Fargo, and PNC Bank.

<u>Agency Conduct</u>: No St. Ambrose employee, officer, director, contractor, volunteer, or agent shall undertake any action that might result in, or create the appearance of, administering counseling

St. Ambrose Housing Aid Center 321 E.25<sup>th</sup> Street Baltimore, MD 21218 Phone: 410-366-8550 Fax 410-366-8795 www.stambros.org

operations for personal or private gain, provide preferential treatment for any person or organization, or engage in conduct that will compromise our agency's compliance with federal regulations and our commitment to serving the best interests of our clients.

# \_\_\_/\_\_ Initials

# As a housing counseling program participant, you are not obligated to use the products and services of St. Ambrose or our industry partners.

<u>Alternative Services, Programs, and Products & Client Freedom of Choice</u>: St. Ambrose has a housing development program, however, you are not obligated to participate in this or other St. Ambrose programs and services while you are receiving housing counseling from our agency. You are entitled to choose whatever real estate developer, real estate professionals, lenders, and lending products that best meet your needs.

<u>Referrals and Community Resources</u>: You will be provided a community resource list which outlines the county and regional services available to meet a variety of needs, including utilities assistance, emergency shelter, transitional housing, food banks, and legal aid assistance. This list also identifies alternative agencies that provide services, programs, or products identical to those offered by St. Ambrose and its exclusive partners and affiliates.

**Errors and Omissions and Disclaimer of Liability**: I/we agree St. Ambrose, its employees, agents, and directors are not liable for any claims and causes of action arising from errors or omissions by such parties, or related to my participation in St. Ambrose counseling; and I hereby release and waive all claims of action against St. Ambrose and its affiliates. I have read this document, understand that I have given up substantial rights by signing it, and have signed it freely and without any inducement or assurance of any nature and intend it to be a complete and unconditional release of all liability to the greatest extent allowed by law. If any provision of this document is unenforceable, it shall be modified to the extent necessary to make the provision valid and binding, and the remainder of this document shall remain enforceable to the full extent allowed by law.

<u>Quality Assurance</u>: In order to assess client satisfaction and in compliance with grant funding requirements, St. Ambrose, or one of its partners, may contact you during or after the completion of your housing counseling service. You may be requested to complete a survey asking you to evaluate your client experience. Your survey data may be confidentially shared with St. Ambrose grantors such as HUD or NeighborWorks® America.

# I/we acknowledge that I/we received, reviewed, and agree to St. Ambrose's Program Disclosures.

Customer Signature	Date	
Customer Signature	Date	
Housing Counselor Signature	Date	
St. Ambrose Housing Aid Center 321 E.25 <sup>th</sup> Street Baltimore, MD 212 Phone: 410-366-8550 Fax 410-366-8795 www.stambros.org	18	

# FY 2018 HUD Income Limits

Income Limits Effective: April 1, 2018 State: Maryland County: Baltimore City and surrounding Counties Area Median Family Income: \$94,900 Source: U. S. Department of Housing and Urban Development



In determining the appropriate income range for your family/household, select the nearest gross income below that is anticipated to be received during the coming 12 month period. Please check the box below that accurately indicates the annual (gross) income range of your household.

Number of Family/Household Members	1 Person	2 Persons	3 Persons	4 Persons	5 Persons	6 Persons	7 Persons	8 Persons
Over 80%	\$50,351 or above	\$57,551 or above	\$64,751 or above	\$71,901 or above	\$77,701 or above	\$83,451 or above	\$89,201 or above	\$94,951 or above
50%-80% of median (low/moderate income)	\$33,251- \$50,350	\$38,001- \$57,500	\$42,751- \$64,750	\$47,451- \$71,900	\$51,251- \$77,700	\$55,051- \$83,450	\$58,851- \$89,200	\$62,651- \$94,950
30%-50% of median (low/moderate income)	\$19,951- \$33,250	\$22,801- \$38,000	\$25,651- \$42,750	\$28,451- \$47,450	\$30,751- \$51,250	\$33,741- \$55,050	\$38,061- \$58,850	\$42,381- \$62,650
Up to 30% of median (extremely low income)	\$19,950 or below	\$22,800 or below	\$25,650 or below	\$28,450 or below	\$30,750 or below	\$33,740 or below	\$38,060 or below	\$42,380 or below

I hereby certify that the above information provided is my current anual family/household income. (remember to check the approiate box) *The income above is subject to verification and the Federal False Claims Act, 31 U.S.C. §3729 et. seq.* 

Client's Name (Please Print)		Client's Name (Please Pri	nt)	
Client's Signature	Date	Client's Signature	Date	
<b>For Office Use Only:</b> The above information ha	as been reviewed to de	termine applicant's eligibility for as	sistance.	
Staff name	Staff S	Signature	Date	
Title				

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# FINANCIAL COACHING

# QUESTIONNAIRE

#### PLEASE PRINT CLEARLY AND RETURN TO ST. AMBROSE

1. Do you have access to a computer connected to the internet? \_\_\_\_\_YES

- 2. Do you know how to make a budget? \_\_\_\_\_YES \_\_\_\_\_NO 1a. if yes, do you ever find it difficult to stick to a budget?
  3. Do you regularly save money? \_\_\_\_YES \_\_\_\_NO 2a. do you have an emergency fund? \_\_\_\_YES \_\_\_\_NO 2b. have you saved money for a long-term goal (example: buying a home, vacation, purchase of a TV)? \_\_\_\_YES \_\_\_\_NO
  4. Do you know how to access a free credit report? \_\_\_YES \_\_\_\_NO 3a. if yes, do you know how to read your credit report? \_\_\_YES \_\_\_\_NO
- 5. Have you ever set financial goals for yourself? \_\_\_\_YES \_\_\_\_NO 4a. if yes, have you been able to reach them? \_\_\_YES \_\_\_\_NO
- 6. Would you be interested in learning about the benefits you may qualify for (energy cost reduction, home repair loans, etc.)? \_\_\_\_YES \_\_\_NO \_\_\_\_NO \_\_\_NO \_\_\_N
- 7. Where do you see yourself a year from now?

6a. are you happy with this image? \_\_\_\_YES \_\_\_NO6b. what would you change if anything?



\_\_\_\_No

#### FINANCIAL COACHING

#### **CREDIT REPORT AUTHORIZATION**

# HOUSING

#### PLEASE COMPLETE AND RETURN

Name:			
	First	Middle	Last
Spouse:	First	Middle	Last
Address:			
	City	State	Zip
Social Se	curity Number:		
Spouse S	ocial Security Numb	er (if both named on mortgage):	
Date of F	Birth://		
Spouse E	Date of Birth (if both	named on mortgage):/	/
Please ch	eck one of the follow	ing and sign below:	
		rmission to pull my (our) credit rep home or my mortgage loan.	port for the purposes of my (our) application

\_\_\_\_\_I (We) Do Not Give permission to pull my (our) credit report.

Both signatures required if joint report is requested:

Signature

Signature

Date

Date

# FINANCIAL COACHING

## CONTRACT

#### PLEASE READ CAREFULLY, SIGN AND RETURN TO ST. AMBROSE

By participating in our coaching program we hope to stabilize your housing whether you are a renter, a homeowner or a potential homeowner.

#### We will do this by providing the following services:

- 1) Provide the education you need to make proactive choices that will put you on more solid financial ground
- 2) Help you build the habits and strategic mindset necessary for becoming well-informed and secure in your housing
- 3) Prepare you to set and reach financial goals that don't just focus on making it to the next day, but also envision a life of long-term stability.

#### As a result, there are certain responsibilities that will be expected of you as you enter coaching. You must be willing to:

- 1) Engage in activities such as tracking your spending and creating a budget that you will adjust when necessary
- 2) Make short-term and long-term financial goals that aim for a life of financial security and peace of mind
- 3) Receive feedback on your financial behaviors and financial goals
- 4) Work on changing those behaviors that may be causing you financial trouble when necessary
- 5) Reflect on your current financial values and behaviors with an eye on maintaining good financial habits into the future

I agree with the aforementioned standards and am willing to participate in the financial coaching process. Signature: \_\_\_\_\_



#### ST. AMBROSE HOUSING AID CENTER MONTHLY BUDGET FORM

Creditors Name

Total

Salary

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Monthly Net Income** 

\_\_\_\_\_

#### PLEASE COMPLETE AND RETURN

#### **Monthly Fixed Expenses**

Housing Payment	\$
Gas and Electric	\$
Heating/Oil	\$
Water and Sewer	\$
Car Payment	\$
Car Payment	\$
Auto Insurance	\$
*Life Insurance	\$
*Medical Insurance	\$
*Savings	\$
*Investments	\$
*Retirement	\$
Alimony/Child Support	\$
Total	\$

#### **Monthly Flexible Expenses**

	xpenses	Alimony/Child Support Rental Income	
Groceries	\$	Social Security	
Food away from home	\$	Pension Income	
Gas	\$	Public Assistance	
Transportation costs	\$		
Auto Mechanic	\$	Self-employment income	
Toiletries/Hair Care	\$	Dependent SSI	
Medical (prescriptions)	\$	Disability Income	
Day Care/Babysitting	\$	Other	
Tuition/Education	\$	Total	
Cable/Phone/Internet	\$	Total	
Dry Cleaning	\$		
Cigarettes/Alcohol	\$	Surplus/Deficit	
Lottery	\$	Total Living Expenses (fixed and flexible)	
Clothing/Personal items	\$	Total Credit Expenses	
Church/Charity	\$		
Cost for children	\$	Total Expenses	·
Cell Phone	\$	Total Net Income:	<u> </u>
Other	\$	Surplus or Deficit	
Other	\$	(Subtract Total Expenses from Total Net Income)	
Total	\$		

\*These items should be listed when they are not taken out of your pay checks.



Total

\$

\$

\$

\$

\$\_

\$\_

\$\_

\$\_

\$\_

Borrower 2

Balance

Monthly

Payment

\$\_

\$

\$

\$\_\_

\$\_\_\_

\$\_\_\_\_\_ \$\_

\$\_\_\_\_\_

Borrower 1

\$